

GENERATIVE AI

ACCELERATOR



Claims Triage Accelerator

A generative AI claims teammate that reads the claim file, applies the policy, and drafts the response - a human approves every send.



Copilot Studio
GitHub Copilot harness



Power Platform
Dataverse · Power Automate

PURPOSE

An agent that triages an entire claim pack - form, quote, photos, certificates - checks cover against the policy wording, derives the excess, and hands the handler a decision-ready file.

PROBLEM

Claims triage means reading five documents to answer one question. It's slow, inconsistent between handlers, and the details that matter - dates, discrepancies, missing evidence - are the easiest to miss.

IMPACT

Minutes to a triaged, pathway-assigned claim: excess derived across documents, risk indicators flagged for referral, every step written to an auditable record. The agent never decides liability, settlement or fraud.

PLATFORM

Microsoft Copilot Studio (GitHub Copilot harness) · Dataverse · Power Automate · SharePoint · Model-driven claims queue app

CAPABILITIES

Claim Pack Intake & Triage

Policy & Excess Derivation

Risk Indicator Flagging

Case Summaries

Approved Correspondence

Full Audit Trail

INDUSTRIES

Insurance

Financial Services

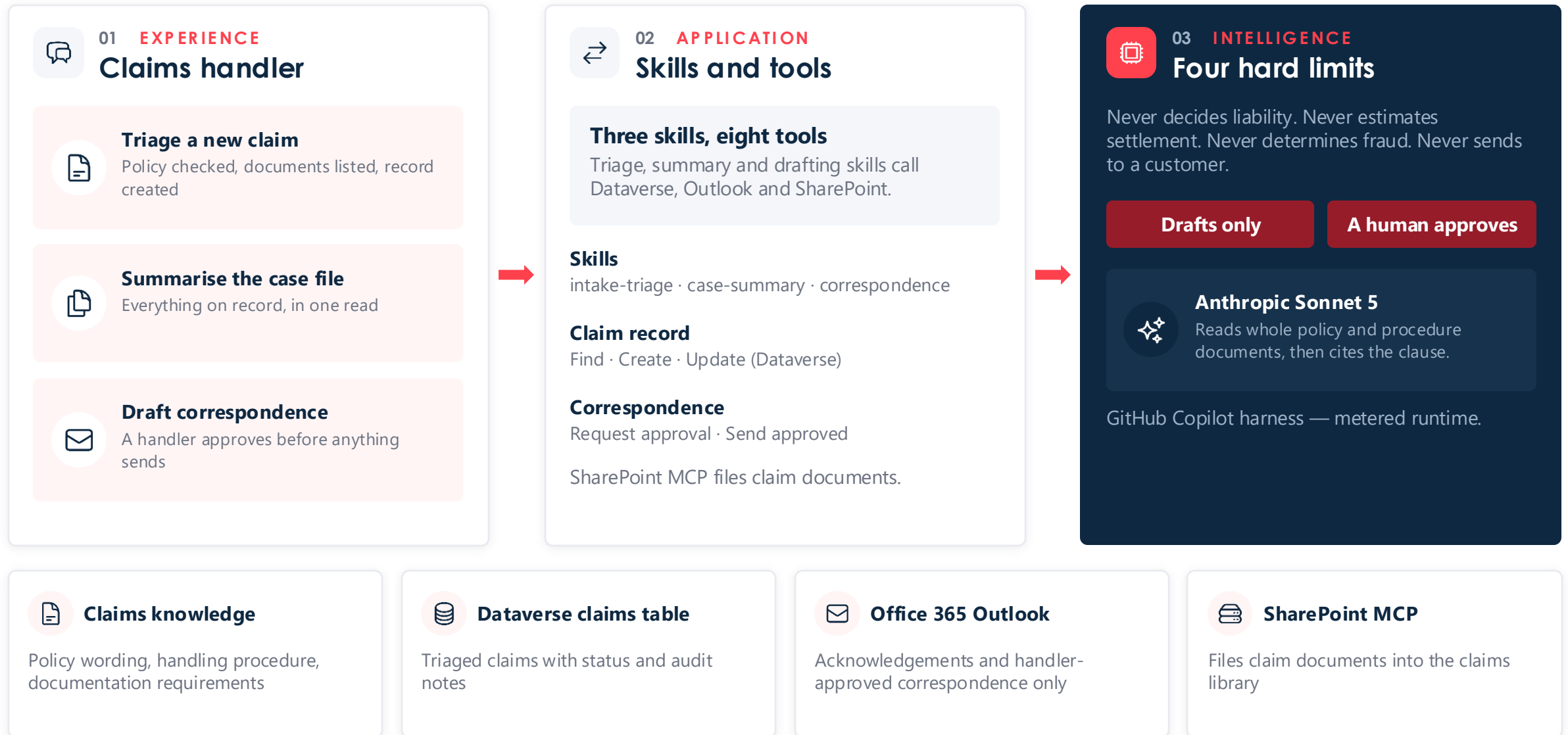
Government

Legal

Healthcare

Utilities

Solution architecture



Investment & running costs

PLATFORM RUN COST

Estimated monthly cost

GitHub Copilot harness — metered, outside the message entitlement

Agent runtime — GitHub harness

Billed per run, not by Copilot Studio message

Metered

Model usage — Anthropic Sonnet 5

Reads whole policy and procedure documents

Metered

Dataverse, Outlook & SharePoint

Claims table, correspondence, document filing

Included

Identity — Microsoft Entra ID

Group-membership access control

Included

Incremental platform cost

Metered runtime

BUILD INVESTMENT

Estimated investment to build

\$65,000 – \$95,000

AUD, indicative — rough order of magnitude

Phase 0 — Discovery & claims mapping

\$8K–12K

Core build — skills, data model, drafting

\$38K–58K

Integration, security, QA & handover

\$19K–25K

Rough order of magnitude. The metered harness makes run cost volume-driven — size it against claim throughput in Phase 0.

Assumptions: the customer already holds Microsoft 365, Power Platform and Dataverse licensing. The GitHub Copilot harness is metered per run and is NOT covered by Copilot Studio message entitlements — runtime and model usage are budgeted separately and sized against claim volume during Phase 0.